| Policy phases: Actors: | Problem definition | Search for innovative solutions | Selection and testing of proto-types | Implemen- tation and adjustment | Diffusion of innovative solution |
|------------------------|--------------------|---------------------------------|--------------------------------------|---------------------------------------|----------------------------------|
| Politicians | X | | X | | |
| Public managers | X | X | X | X | X |
| Public employees | X | | | X | |
| Organized stakeholders | | X | X | X | |
| Users/ Citizens | X | X | | X | |
| Policy experts | X | X | | | X |